

*Missouri Public Service Commission*

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August 27, 2009

Ms. Linda Martinez, Director  
Missouri Department of Economic Development  
Room 680, Truman Building  
Jefferson City, MO 65102

Re: 2009 Video Service Report

Dear Ms. Martinez:

On behalf of the Missouri Public Service Commission, I am pleased to forward our annual report on developments resulting from the implementation of the 2007 Video Service Providers Act. As provided in Section 67.2693 RSMo, the Commission is required to submit its findings to the General Assembly by August 28, 2009. The report contains specific information related to state-issued video service authorizations such as the status of video service competition, customer service, rates, and complaints. This report notes twenty-seven providers offer video service through 656 state-issued video authorizations as of June 1, 2009. These authorizations correspond to 486 distinct political subdivisions or 45% of all political subdivisions in Missouri.

I hope you find this information useful. Please feel free to contact me if you have any questions.

Very truly yours,

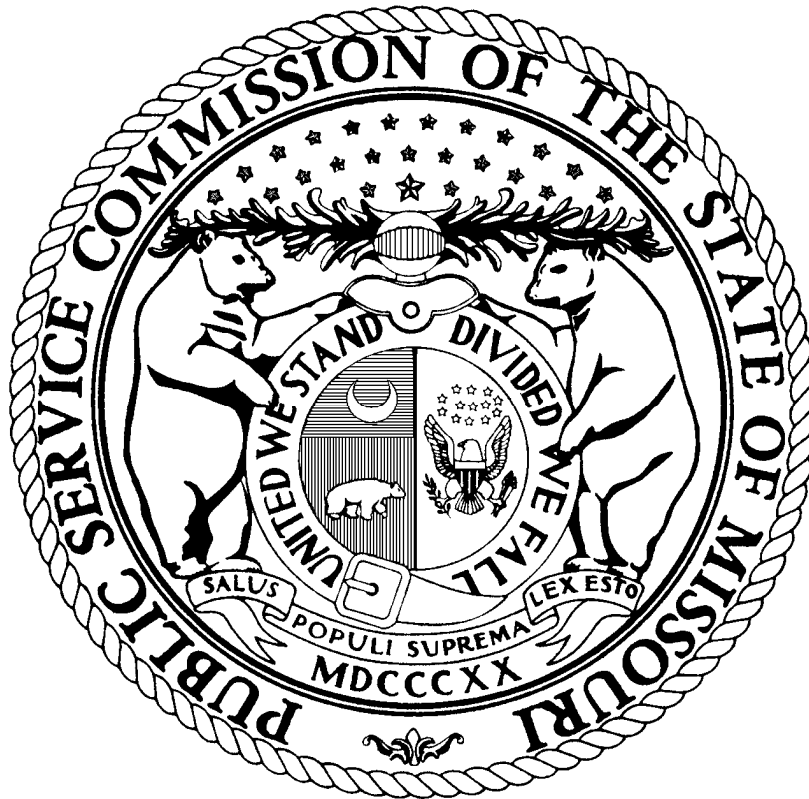


Robert M. Clayton III  
Chairman

Enclosure

cc: Governor Nixon  
Hon. Charlie Shields  
Hon. Ron Richard  
Sen. Brad Lager, Chairman, Senate Commerce,  
Consumer Protection, Energy and the Environment Committee  
Rep. Ed Emery, Chairman, House Utilities Committee  
Rep. Walt Bivins, Chairman, House Energy and Environment  
Committee

**Report to the General Assembly of  
The State of Missouri**



*A Report on Developments Resulting From the Implementation of the  
2007 Video Services Providers Act*

**Missouri Public Service Commission  
August 28, 2009**

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## Executive Summary

The 2007 Video Services Providers Act (also referred to as the Act) became effective on August 28, 2007. This Act extended authority to the Missouri Public Service Commission (Commission) to authorize the provisioning of video service in a particular area. The Act requires the Commission to issue a report on August 28, 2008 and for the next three years thereafter pertaining to developments resulting from the implementation of the Act.<sup>1</sup> These reports are limited to the extent the information is supplied only by companies that have sought state-issued video service authorization. In other words information is not obtained from any provider solely providing video service using locally-issued authorization to provide video service. If the General Assembly intends for the Commission to produce more complete information for future reports, additional guidance and authority will need to be provided.

Given these considerations the Missouri Commission makes the following limited findings:

- Twenty-seven providers provide video service through 656 state-issued video authorizations as of June 1, 2009. These authorizations correspond to 486 distinct political subdivisions or 45% of all political subdivisions in Missouri.<sup>2</sup>
- Among the 656 state-issued video authorizations granted since the Act's implementation, companies will have initiated video service by August 27, 2009 for 600 while 56 state-issued video authorizations will not have video service implemented by this date.
- Video service competition among the 656 state-issued video authorizations are nearly equally split based on competition from providers subject to the Act.<sup>3</sup> For example, providers cite wireline video service competition for 320 authorizations while 336 authorizations do not currently indicate a wireline video service competitor.<sup>4</sup>
- Video service providers receiving state-issued video authorization will invest over \$123,852,392 in new investment to provide video service within Missouri

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<sup>1</sup> Section 67.2693 RSMo. Last year's report can be found at <http://psc.mo.gov/video-service-franchise/video-service-franchise> under "Video Report - August 28, 2008."

<sup>2</sup> According to the Act a political subdivision can be a city, town, village or county. The Missouri Secretary of State 2007-2008 Missouri Roster's Classification of Municipalities lists 957 municipalities with either a third class, fourth class, village or special charter/home rule classification. There are 114 Missouri counties. Therefore, the total number of Missouri political subdivisions is approximately 1,071.

<sup>3</sup> Video service providers subject to the Act offer video service through wireline facilities. Video service competition offered by providers through direct broadcast satellite facilities are not subject to the Act and therefore excluded from this finding.

<sup>4</sup> As will be explained in this report, a distinction exists between "authorizations" versus areas or political subdivisions. Multiple authorizations can be granted for the same area.

and pay nearly \$23,797,973 in franchise fees to political subdivisions during the time period from August 28, 2008 through August 27, 2009.

- Video service rates for providers receiving state-issued video service authorization have either remained unchanged or increased. No provider has decreased video service rates.

- Customer service requirements for video service have been adopted in only 77 of the 579 state-issued video service authorizations.

More detailed information concerning these findings as well as additional information on video-related issues is contained in the remainder of this report. The Missouri Commission's reporting requirement to the General Assembly also includes an expectation to propose recommendations as appropriate to benefit consumers. At this time the Missouri Public Service Commission is not recommending the General Assembly re-visit this legislation. However, if the General Assembly is inclined to review the Act, the Missouri Commission makes several recommendations which are described later in this report.

## **The 2007 Video Services Providers Act**

The 2007 Video Services Providers Act was established through passage of Senate Bill No. 284. The bill became effective on August 28, 2007. The Act describes several General Assembly findings and declarations such as: consumers deserve the benefit of competition among all providers of video programming; creating a process for securing a state-issued video service authorization will promote the substantial interest of the state of Missouri by facilitating a competitive marketplace that will encourage investment and deploy new and innovative services; and political subdivisions will benefit by receiving new revenues and experience cost savings associated with the administrative convenience of state-issued video service authorization.<sup>5</sup>

One of the primary provisions of the 2007 Video Services Providers Act is the establishment of authority for the Missouri Commission to authorize the provisioning of video service in a particular area.<sup>6</sup> The bill also removes the ability of any political subdivision to issue a video service authorization.<sup>7</sup> If a company has been providing video service under local authorization, the company can either continue to provide video service under the existing local authorization or alternatively convert to a state-issued video service authorization. The Missouri Commission's video authorization process, forms and other information is available on the Commission's web site at: <http://psc.mo.gov/video-service-franchise/video-service-franchise>.

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<sup>5</sup> Section 67.2679 RSMo.

<sup>6</sup> Section 67.2679.4 RSMo.

<sup>7</sup> Section 67.2681 RSMo.

## **Background Information in Preparing this Report**

The preparation of this report is based on Commission records, survey responses, and feedback on initial drafts of this report. Video service providers receiving authorization from the Missouri Commission for the provisioning of video services as of June 1, 2009 were given a survey. The survey attempts to gather information from the video service providers related to the provisioning of video service. An initial report was then drafted. The draft report was posted on the Commission's web site and feedback was solicited from any interested parties. The report has been modified to reflect feedback received.

Except where otherwise noted this report provides information from the video service providers and areas receiving authorization by June 1, 2009. This date was selected for ease in preparing this report because the number of video service providers and areas receiving authorization is constantly increasing. In this respect this report may be more appropriately viewed as providing a snapshot based on video authorizations granted by June 1, 2009 rather than August 28, 2009.

This report will discuss the video service providers who have sought video service authorization from the Missouri Commission followed by an analysis of the authorized video service areas. Video service availability within the areas such as when providers initiated video service and the percentage of households with access to a provider's video service will be analyzed. This report will provide a brief overview of the status of video service competition. Relevant topics related to video customer service will be addressed such as video service rates, PEG channels, a political subdivision's option to adopt customer service requirements and complaints.

## **Video Service Providers**

Twenty-seven providers currently provide video service under video service authorization granted by the Missouri Commission which compares to twenty-three providers in last year's report. During the past year, five companies have been added to this list.<sup>8</sup> Two companies have been removed from this list after transferring all state-issued video authorization to another video service provider.<sup>9</sup> One company also changed its name during the past year after a merger.<sup>10</sup> The resulting twenty-seven

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<sup>8</sup> The five companies added to the list are Cable America Missouri, LLC; Comcast of Missouri, Inc.; ExOp of Missouri, Inc. d/b/a FairPoint Communications; FairPoint Communications d/b/a FairPoint Communications; NPG Cable, Inc; and Windjammer Communications, Inc.

<sup>9</sup> In February 2009, Mediacom Southeast LLC, pursuant to Section 67.201 RSMo, transferred all of its video service authorization to the affiliate MCC Missouri, LLC. Mediacom Southeast LLC had state-issued video authorization in 56 political subdivisions. In August 2008 Time Warner Entertainment Company, L.P. d/b/a Time Warner Cable transferred its video service authorizations to Windjammer Communications, Inc.

<sup>10</sup> KCCP Trust d/b/a Time Warner Cable merged into other Time Warner subsidiaries. The new franchise name became Time Warner Entertainment-Advance/Newhouse Partnership.

providers should not be considered a comprehensive list of all video service providers in Missouri. Instead this number only reflects the number of providers receiving video service authorization from the Missouri Commission.

Based on survey responses for state-issued authorized areas, the twenty-seven video service providers furnish video service to 698,151 Missouri customers, a 20% increase from last year. According to survey responses these video service providers will invest a total of \$123,852,392 in new investment to provide video services in Missouri from August 28, 2008 through August 28, 2009.<sup>11</sup> In addition, during this same time period these providers project to cumulatively pay \$23,797,973 in franchise fees to political subdivisions in Missouri.<sup>12</sup>

## Video Service Authorizations

During the past year the number of state-issued video service authorizations has grown from 438 authorizations cited in last year's report to 656 authorizations which represents a 50% increase of 218 authorizations. Schedule No. 1 lists the twenty-seven video service providers who are currently registered with the Commission for the provisioning of video service as of June 1, 2009. This schedule also identifies the number of state-issued video service authorizations for each video service provider.<sup>13</sup> Based on survey question responses, the authorizations are organized based on whether video authorization has been converted from local authorization to state-issued authorization or solely issued by the Missouri Commission. This information for all twenty-seven video service providers is summarized below:

State-Issued Video Authorizations	
Video Authorization History	Number of Authorizations
Converted from local to state-issued authorization	353
Authorization solely state-issued	303
Total Number of State-Issued Authorizations <sup>14</sup>	656

<sup>11</sup> For comparative purposes this investment total is down from the \$213,501,657 cited for August 28, 2007 to August 28, 2008 time period. It should be noted that in responding to this year's survey some providers were unable to project investment past the time frame for providing survey responses.

<sup>12</sup> For comparative purposes this amount is up from the \$19,987,845 cited for the August 28, 2007 to August 28, 2008 time period.

<sup>13</sup> A video service authorization gives a provider the authority to offer video service within a political subdivision. The Missouri Commission has granted video service authorization to six areas not formally recognized by the Missouri Secretary of State; however these six areas are included in this report's figures as though they are officially recognized political subdivisions. The six areas are Dawn, Drake, Glasgow Village, Racine, St. Cloud and Tiff City.

<sup>14</sup> For comparative purposes the total number of state-issued authorizations was 438 political subdivisions as of June 1, 2008.

It should be noted these numbers reflect one company's recent request to rescind state-issued video service authorization in a number of political subdivisions. Schedule No. 2 is a list of the specific areas with state-issued video authorization as of June 1, 2009 along with the name each video service provider.<sup>15</sup>

The number of video authorizations correlates to 486 areas or political subdivisions since the Commission has granted video service authorization to multiple providers for the same area. In comparison, last year's report cited 438 state-issued authorizations which translated into 333 areas. In this regard the number of areas with state-issued authorization appears to have grown by 153 areas or 46%. The number of areas based on the number of providers with state-issued video service authorization for this year's results is shown in the following table:

<b>Distinct Areas</b>		
<b>Number of Providers</b>	<b>Number of Areas</b>	<b>Total Authorizations</b>
1 provider	341	341
2 providers	128	256
3 providers	10	30
4 providers	6	24
5 providers	1	5
Total	486	656

These numbers should be carefully interpreted and not necessarily be viewed as a gauge for video service competition. For example, these numbers do not reflect whether video service is currently being provided, but rather only that the Missouri Commission has granted video service authorization to a provider for that area. Some authorizations pertain to counties and multiple providers may or may not provide video service within the same areas in the county. In addition, some video service providers establish joint ventures with other providers to provide video service to an area and both providers may have applied for authorization. Also note this information is based solely on video service authorizations granted by the Missouri Commission and does not include locally-issued video service authorizations.

An up-to-date list identifying the specific political subdivision areas granted to each provider is available on the Missouri Commission's web site at: <https://www.efis.psc.mo.gov/mpsc/VideoFranchiseAuthorization.html>.<sup>16</sup> This list provides such additional information as the initial fee imposed by a political subdivision, case number and whether the application has been approved or is pending. In addition this list provides a link to any video service provider's case file enabling immediate access to any and all information filed in the case.

<sup>15</sup> Not included in this information is that fourteen out of the twenty-seven video service providers continue to provide video service to an additional 100 political subdivisions through an existing local video service authorization.

<sup>16</sup> This list can be searched in a variety of ways based on the criteria of county, city, or by video service provider. For a complete list of all providers and political subdivisions with state-issued authorization simply click "search" without selecting any criteria.



## Video Service Availability in Authorized Areas

Among the video service authorizations granted by the Missouri Commission the video service provider may have already been providing video service to the area prior to the implementation of the Act. Alternatively a provider may have initiated video service after receiving state-issued authorization or a provider may have not yet established video service. Listed below is the video service provider's time line for providing video service in an area with state-issued video authorization:

<b>Video Service Initiation Status in State-Issued Authorized Areas</b>	
<b>The date the requesting company initiated video service to the area...</b>	<b>Number of Authorizations</b>
Pre-August 28, 2007	353
August 28, 2007 through August 27, 2008	166
August 28, 2008 to August 27, 2009	81
Implementation date set after August 27, 2009	4
No implementation date set at this time	52
Total	656

These numbers deserve further explanation when compared with figures contained in last year's report. For example the number of authorizations where video service was initiated prior to August 28, 2007 grew from 192 to 353. This increase appears to be based on video service providers switching from locally issued video service authorization to state-issued authorization for a particular area.<sup>17</sup> In addition, last year's report in comparison with this year's report experienced a slight increase in the number of areas where service was initiated for the first year after implementing the Act.<sup>18</sup> This difference is primarily due to the timing of preparing last year's report. As noted in last year's report the number of video service authorizations is constantly changing and several providers had video service applications pending after the June 1, 2008 video survey response deadline.<sup>19</sup>

In order to try and gauge the availability of a provider's video service in a given area, each video service provider was asked to provide the percentage of households that can access the provider's video service. This information does not attempt to measure the percentage of households subscribing to a provider's video service but rather simply what percentage of households have the capability to subscribe to the provider's video service. These numbers also do not attempt to distinguish between political subdivisions

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<sup>17</sup> For example, the number of state-issued video authorizations granted for a political subdivision whereby the provider was simply converting from locally issued video service authorization to state-issued authorization grew from 153 to 353 political subdivisions in comparing last year's versus this year's reports.

<sup>18</sup> Last year's report indicates 153 areas had video service initiated between August 28, 2007 and September 2008. This year's report has a slightly different time period of August 28, 2007 through August 27, 2008 and indicates 166 areas initiated video service within this time period.

<sup>19</sup> For example see Footnote Nos. 8 and 9 in last year's report to see some of the pending video authorization requests filed after the survey response deadline.

based on whether a political subdivision is a city or a county. This information is summarized below:

<b>Households with access to provider's video service<sup>20</sup></b>	
<b>Percentage of Households</b>	<b>Number of Authorizations</b>
0%	38
1% to 25%	189
26% to 50%	19
51% to 75%	19
76% to 100%	391
Total	656

## Video Service Competition

One of the Act's policy initiatives is to promote competition among all providers of video programming.<sup>21</sup> Video service providers receiving authorization from the Missouri Commission were asked to quantify the number of video service authorizations with 0, 1, 2, or 3+ competitors, respectively, excluding satellite-based competitors such as DishNetwork or DirectTV. Company responses suggest among the 656 state-issued authorizations, competition appears to be split. Providers cite wireline video service competition for 320 authorizations (or 49%) versus 336 authorizations (or 51%) without any wireline video competition. This information is summarized below:

<b>Video Competition</b>	
<b>Number of video competitors</b>	<b>Number of Authorizations<sup>22</sup></b>
0	336
1	260
2	56
3+	4
Total	656

The process used to tabulate these numbers should be further explained in order to more fully understand these numbers. The approach used for this year's report differs from last year's report. In brief, last year's report provides competitive results based on areas while this year's report attempted to ease survey reporting by providing competitive results based on authorizations. For example, this year's report asked providers to simply quantify the number of state-issued video authorizations with 0 competitors, 1 competitor, 2 competitors and 3 or more competitors. In contrast, last year's report asked

<sup>20</sup> One company does not maintain this data on a political subdivision basis, but did provide a statewide total. This company's information was inserted into this data on the assumption all of its areas have the same statewide percentage of households with access to the company's video service.

<sup>21</sup> Section 67.2679.1 RSMo.

<sup>22</sup> One company's response to the survey question is "Unknown; may refer to authorizations granted." Nevertheless, this company did provide area-specific responses for last year's report which were incorporated into these results. This company also obtained ten additional authorizations within the past year. Competition was assumed for these additional authorizations if another provider received state-issued authorization for the same area.

providers to list each authorized area and cite the wire line competitors within the area, if any, whereby each company's responses were subsequently combined and then sorted by area. The results obtained for this year's report may admittedly over-state the extent of competition.<sup>23</sup> Regardless of the approach the results for this year and last year are tempered by the fact a video service provider may only have the capability to offer video service to a portion of the households within an area. Likewise, either approach ignores satellite-based providers which may under-state the extent of video service competition.

Based on the differing approach used for this year, comparisons with last year's report might still be possible if the 336 authorizations with no competition are assumed to correspond to 336 different areas. This assumption might be considered reasonable because of the expectation for competition to be cited if multiple providers have video authorization for the same area. The application of this assumption suggests the 320 authorizations with competition ( $260+56+4=320$ ) may translate to 150 areas.<sup>24</sup> In comparison, last year's report indicated 138 areas have video service competition.<sup>25</sup> Such information suggests most of the 218 new authorizations granted within the past year may be in areas which currently do not have any video service competition. In this respect during the past year video service providers may primarily be expanding video service to unserved areas versus initiating service within areas where video service competition already exists.

## **Customer Service**

### ***Video Service Rates***

Video service providers were requested to provide certain video service rate information including the identification of any rate adjustments for video service during the past year. The monthly rate for a company's least expensive basic video service tier ranged from \$9.99 to \$99.95. In general, most companies' rates have increased only a few dollars due to increased operational cost; while others have not changed at all. None of the companies surveyed experienced a decrease in rates.<sup>26</sup> Most companies also offer Internet and voice services. Various packages for these services are offered by the company. For example, many companies offer price savings if the customer subscribes to the package of video, Internet and voice services. The average monthly rate for a

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<sup>23</sup> For example, if five different providers cite competition for what is ultimately the same political subdivision or area, this table's results reflects competition for 5 authorizations rather than competition in one area. In contrast, last year's report would simply reflect for this example that competition exists for one area.

<sup>24</sup> As previously discussed the 656 authorizations translate to 486 areas or political subdivisions. Therefore  $486 \text{ total areas} - 336 \text{ "areas" with no competition} = 150 \text{ "areas" with competition}$ .

<sup>25</sup> Last year's report cites two slightly different figures for political subdivisions with competition. Survey responses indicated 144 political subdivisions with competition; however Schedule No. 2 of last year's report reflects 138 political subdivisions with competition. Schedule No. 2 of last year's report did not count a political subdivision as having competition if the cited competitor denied serving the political subdivision.

<sup>26</sup> Feedback from one video provider suggests the company has increased total value for the same price by offering more high definition channels and improving video on demand options.

package that includes video, Internet and voice services is \$101.00.<sup>27</sup> The typical total monthly bill for a company's average video customer is \$65.00.<sup>28</sup> Listed below is the percentage of customers subscribing to the various packages of services:

<b>Percentage of Customers Subscribing to Video Service Packages<sup>29</sup></b>	
<b>Services</b>	<b>Percentage of Customers</b>
Solely video service	38%
Video and Internet services	30%
Video and voice services	4%
Video, Internet and voice services	28%
Total	100%

### ***Public, Educational, or Governmental (PEG) Channels***

The Act contains requirements relating to the provision of public, educational or governmental (PEG) channels.<sup>30</sup> For example, a franchise entity can require a video service provider to provide up to three PEG channels depending on the franchise entity's population. Additional conditions, including the ability to remove PEG channels, are contained in this statute. The video service providers were requested to identify their cumulative total of political subdivisions served with a certain number of PEG channels. Based on company responses listed below are the numbers of political subdivisions with PEG channel offerings:

<b>Number of Authorizations Based on PEG Channel Availability</b>			
<b>0 PEG</b>	<b>1 PEG</b>	<b>2 PEGs</b>	<b>3+ PEGs</b>
289	87	37	243

In general, video service providers have maintained the same number of PEG channels for a political subdivision during the past twelve months. For example, in the past year, the number of PEG channels has not changed for 624 political subdivisions and 32 political subdivisions have seen an increase. No political subdivisions have seen a decrease in PEG channels.

<sup>27</sup> Time Warner Cable failed to provide a rate.

<sup>28</sup> Time Warner Cable was the only responding video provider who stated it cannot provide a "typical total monthly bill" for the average video customer.

<sup>29</sup> Video providers supplied percentage information in their survey responses; however each provider's percentages were subsequently weighted by the provider's number of video subscribers. Windjammer Communications LLC failed to provide information for this table; consequently this company's lines are excluded from calculating the table's percentages.

<sup>30</sup> Section 67.2703 RSMo.

## ***Adoption of Customer Service Requirements***

The Act allows a political subdivision to adopt certain customer service requirements.<sup>31</sup> Among the twenty-seven video service providers, customer service requirements have been adopted in 77 political subdivisions. Customer service requirements have not been adopted in 579 political subdivisions. Providers were queried as to why relatively few political subdivisions adopt customer service requirements. Company responses generally state they strive to offer a good product in order to remain competitive in the market and therefore are meeting adequate consumer standards without formal adoption of specific customer service requirements.

## ***Complaints***

Each video service provider was asked to quantify the average number of consumer video service complaints per month for their total Missouri video service area. In addition, providers were asked if this number has been increasing, decreasing or has remained relatively stable. Responses varied whereby providers claim to receive an average of 0 to 376 complaints each month with overall complaint quantities remaining relatively stable. According to the video service providers, the most common types of video service complaints are technical questions, such as remote and set top box questions, picture clarity and channel disruption.

The Missouri Commission does not have jurisdiction to address video service complaints.<sup>32</sup> Nevertheless, consumers have contacted the Commission to complain as evidenced by the 7 video-related complaints and inquiries received for the past twelve months. In comparison the Missouri Commission received 68 video-related complaints from August 2007 through mid-July 2008. The issues associated with all of these complaints primarily pertain to service quality and billing issues.

A political subdivision has the authority to request nonbinding mediation or file a complaint against video service providers.<sup>33</sup> Such action may be taken to address repeated, willful and material violations. To date, no such requests have been made by any political subdivision with the administrative hearing commission.

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<sup>31</sup> Section 67.2692.2 RSMo.

<sup>32</sup> Section 67.2692.3 RSMo.

<sup>33</sup> Section 67.2692.6 RSMo.

## Missouri Commission Recommendations

The Act directs the Missouri Commission to make recommendations in this report as it deems appropriate to benefit consumers. The Missouri Commission has no recommendations to significantly reform the 2007 Video Services Providers Act; however, if the General Assembly decides to immediately revisit this legislation, then the Missouri Commission made four recommendations in its initial report. The Missouri Commission continues to support these four recommendations and has no new recommendations.

These recommendations are:

- 1. Provide guidance on content for future report.*
- 2. Require video service providers to maintain and produce certain information for this report.*
- 3. Eliminate the requirement for the Commission to post franchise fee.*
- 4. Create a provision for video service authorization in a specific area to be null and void if not exercised within a reasonable time period.*

The rationale and explanations for these recommendations are contained in the Missouri Commission's initial report located at: <http://psc.mo.gov/video-service-franchise/video-service-franchise> under "Video Report."

## Companies with State-Issued Video Service Authorizations

Company	# of Authorizations	
	Converted from local	Solely state-issued
AT&T Missouri	0	138
Cable America Missouri, LLC	0	12
Cable One, Inc.	2	2
Cebridge Acquisition, L.P. d/b/a Suddenlink Communications	11	0
CenturyTel	0	2
Chariton Valley Communications Corporation	6	13
Charter Communications Entertainment I, LLC d/b/a Charter Communications	123	1
Comcast	23	0
ExOp of Missouri, Inc. d/b/a FairPoint Communications	4	0
FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications	0	10
Falcon Cablevision, a California Limited Partnership d/b/a Charter Communications	21	6
Falcon Telecable, a California Limited Partnership d/b/a Charter Communications	55	10
Fidelity Cablevision, Inc.	5	11
Friendship Cable of Arkansas, Inc. d/b/a Suddenlink Communications	8	0
Green Hills Communications, Inc.	0	13
GTC Video, Inc.	2	4
Le-Ru Telephone Company	0	2
MCC Missouri, LLC	73	31
McDonald County Multimedia, LLC	0	3
Mid-Missouri Telephone Company	2	9
Northeast Missouri Rural Telephone Company	0	20
NPG Cable Inc. d/b/a St. Joseph Cablevision	8	0
Poplar Bluff Municipal Utilities and City Cable	0	1
RockPort Telephone Company	5	0
S-Go Leasing Company, d/b/a S-GoVideo	0	6
Time Warner Entertainment-Advance Newhouse (TWEAN) d/b/a Time Warner Cable	6	6
Windjammer Communications LLC	0	3
<b>Totals</b>	<b>353</b>	<b>303</b>
<b>Grand Total</b>	<b>656</b>	

Schedule 1

## Missouri Areas with State-Issued Video Authorization

	Area	Video Service Provider
1	Arnold (City)	AT&T Missouri
2	Avondale (City)	AT&T Missouri
3	Ballwin (City)	AT&T Missouri
4	Battlefield (City)	AT&T Missouri
5	Bella Villa (City)	AT&T Missouri
6	Bellefontaine Neighbors (Town or Village)	AT&T Missouri
7	Bel-Nor (City)	AT&T Missouri
8	Bel-Ridge (City)	AT&T Missouri
9	Belton (City)	AT&T Missouri
10	Berkeley (City)	AT&T Missouri
11	Black Jack (City)	AT&T Missouri
12	Blue Springs (City)	AT&T Missouri
13	Brentwood (City)	AT&T Missouri
14	Bridgeton (City)	AT&T Missouri
15	Cass (County)	AT&T Missouri
16	Champ (City)	AT&T Missouri
17	Charlack (City)	AT&T Missouri
18	Chesterfield (City)	AT&T Missouri
19	Christian (County)	AT&T Missouri
20	Clarkson Valley (City)	AT&T Missouri
21	Clay (County)	AT&T Missouri
22	Claycomo (City)	AT&T Missouri
23	Clayton (City)	AT&T Missouri
24	Cottleville (City)	AT&T Missouri
25	Country Life Acres (City)	AT&T Missouri
26	Crestwood (City)	AT&T Missouri
27	Creve Coeur (City)	AT&T Missouri
28	Crystal Lake Park (City)	AT&T Missouri
29	Dardenne Prairie (City)	AT&T Missouri
30	Dellwood (City)	AT&T Missouri
31	Des Peres (City)	AT&T Missouri
32	Edmundson (City)	AT&T Missouri
33	Ellisville (City)	AT&T Missouri
34	Eureka (City)	AT&T Missouri
35	Farley (City)	AT&T Missouri
36	Farmington (City)	AT&T Missouri
37	Fenton (City)	AT&T Missouri
38	Ferguson (City)	AT&T Missouri
39	Florissant (City)	AT&T Missouri
40	Franklin (County)	AT&T Missouri
41	Fremont Hills (City)	AT&T Missouri

Schedule 2



42	Frontenac (City)	AT&T Missouri
43	Gladstone (City)	AT&T Missouri
44	Glen Echo Park (City)	AT&T Missouri
45	Glenaire (City)	AT&T Missouri
46	Glendale (City)	AT&T Missouri
47	Grain Valley (City)	AT&T Missouri
48	Grandview (City)	AT&T Missouri
49	Grantwood Village (Town or Village)	AT&T Missouri
50	Green Park (City)	AT&T Missouri
51	Greendale (City)	AT&T Missouri
52	Greene (County)	AT&T Missouri
53	Greenwood (City)	AT&T Missouri
54	Hanley Hills (City)	AT&T Missouri
55	Hazelwood (City)	AT&T Missouri
56	Houston Lake (City)	AT&T Missouri
57	Huntleigh (City)	AT&T Missouri
58	Independence (City)	AT&T Missouri
59	Jackson (County)	AT&T Missouri
60	Jefferson (County)	AT&T Missouri
61	Jennings (City)	AT&T Missouri
62	Kansas City (City)	AT&T Missouri
63	Kirkwood (City)	AT&T Missouri
64	Ladue (City)	AT&T Missouri
65	Lake Lotawana (City)	AT&T Missouri
66	Lake Tapawingo (City)	AT&T Missouri
67	Lake Waukomis (City)	AT&T Missouri
68	Lake Winnebago (City)	AT&T Missouri
69	Lakeshire (City)	AT&T Missouri
70	Lee's Summit (City)	AT&T Missouri
71	Liberty (City)	AT&T Missouri
72	MacKenzie (City)	AT&T Missouri
73	Manchester (City)	AT&T Missouri
74	Maplewood (City)	AT&T Missouri
75	Marlborough (City)	AT&T Missouri
76	Maryland Heights (City)	AT&T Missouri
77	Moline Acres (City)	AT&T Missouri
78	Nixa (City)	AT&T Missouri
79	Normandy (City)	AT&T Missouri
80	North Kansas City (City)	AT&T Missouri
81	Northmoor (City)	AT&T Missouri
82	Northwoods (City)	AT&T Missouri
83	Norwood Court (City)	AT&T Missouri
84	O'Fallon (City)	AT&T Missouri
85	Oakland (City)	AT&T Missouri
86	Oaks (City)	AT&T Missouri
87	Oakview (City)	AT&T Missouri
88	Oakwood (City)	AT&T Missouri
89	Oakwood Park (City)	AT&T Missouri

**Schedule 2**

90	Olivette (City)	AT&T Missouri
91	Overland (City)	AT&T Missouri
92	Pagedale (City)	AT&T Missouri
93	Parkville (City)	AT&T Missouri
94	Pasadena Hills (City)	AT&T Missouri
95	Pasadena Park (City)	AT&T Missouri
96	Platte (County)	AT&T Missouri
97	Platte Woods (City)	AT&T Missouri
98	Pleasant Valley (City)	AT&T Missouri
99	Randolph (City)	AT&T Missouri
100	Raymore (City)	AT&T Missouri
101	Raytown (City)	AT&T Missouri
102	Republic (City)	AT&T Missouri
103	Richmond Heights (City)	AT&T Missouri
104	Riverside (City)	AT&T Missouri
105	Riverview (City)	AT&T Missouri
106	Rock Hill (City)	AT&T Missouri
107	Shrewsbury (City)	AT&T Missouri
108	Smithville (City)	AT&T Missouri
109	Springfield (City)	AT&T Missouri
110	St. Ann (City)	AT&T Missouri
111	St. Charles (City)	AT&T Missouri
112	St. Charles (County)	AT&T Missouri
113	St. Francois (County)	AT&T Missouri
114	St. Genevieve (County)	AT&T Missouri
115	St. George (City)	AT&T Missouri
116	St. John (City)	AT&T Missouri
117	St. Louis (City)	AT&T Missouri
118	St. Louis County (County)	AT&T Missouri
119	St. Peters (City)	AT&T Missouri
120	Sunset Hills (City)	AT&T Missouri
121	Sycamore Hills (City)	AT&T Missouri
122	Town and Country (City)	AT&T Missouri
123	Twin Oaks (City)	AT&T Missouri
124	Unity Village (City)	AT&T Missouri
125	University City (City)	AT&T Missouri
126	Valley Park (City)	AT&T Missouri
127	Vinita Park (City)	AT&T Missouri
128	Vinita Terrace (City)	AT&T Missouri
129	Warson Woods (City)	AT&T Missouri
130	Weatherby Lake (City)	AT&T Missouri
131	Webster Groves (City)	AT&T Missouri
132	Weldon Spring (City)	AT&T Missouri
133	Wellston (City)	AT&T Missouri
134	Westwood (City)	AT&T Missouri
135	Wilbur Park (City)	AT&T Missouri
136	Wildwood (City)	AT&T Missouri
137	Winchester (City)	AT&T Missouri

**Schedule 2**

138	Woodson Terrace (City)	AT&T Missouri
139	Greene (County)	Cable America Missouri, LLC
140	Marthasville (City)	Cable America Missouri, LLC
141	Mountain Grove (City)	Cable America Missouri, LLC
142	New Melle (City)	Cable America Missouri, LLC
143	Phelps (County)	Cable America Missouri, LLC
144	Raymondville (City)	Cable America Missouri, LLC
145	Richland (City)	Cable America Missouri, LLC
146	Rolla (City)	Cable America Missouri, LLC
147	St. Louis County (County)	Cable America Missouri, LLC
148	Texas (County)	Cable America Missouri, LLC
149	Warren (County)	Cable America Missouri, LLC
150	Willow Springs (City)	Cable America Missouri, LLC
151	Jasper (County)	Cable One, Inc
152	Joplin (City)	Cable One, Inc
153	Newton (County)	Cable One, Inc
154	Webb City (City)	Cable One, Inc
155	Columbia (City)	CenturyTel Broadband Services, LLC
156	Jefferson City (City) <i>Not yet approved</i>	CenturyTel Broadband Services, LLC
157	Atlanta	Chariton Valley Communication Corporation
158	Bevier (City)	Chariton Valley Communication Corporation
159	Bucklin (City)	Chariton Valley Communication Corporation
160	Callao (City)	Chariton Valley Communication Corporation
161	Carroll (County)	Chariton Valley Communication Corporation
162	Chariton (County)	Chariton Valley Communication Corporation
163	Excello	Chariton Valley Communication Corporation
164	Howard (County)	Chariton Valley Communication Corporation
165	Huntsville	Chariton Valley Communication Corporation
166	Jacksonville	Chariton Valley Communication Corporation
167	Linn (County)	Chariton Valley Communication Corporation
168	Livingston (County)	Chariton Valley Communication Corporation
169	Macon (City)	Chariton Valley Communication Corporation
170	Macon (County)	Chariton Valley Communication Corporation
171	Monroe (County)	Chariton Valley Communication Corporation
172	New Cambria (City)	Chariton Valley Communication Corporation

**Schedule 2**

173	Randolph (County)	Chariton Valley Communication Corporation
174	Salisbury (City)	Chariton Valley Communication Corporation
175	Shelby (County)	Chariton Valley Communication Corporation
176	Arnold (City)	Charter Communications (Charter)
177	Ballwin (City)	Charter Communications (Charter)
178	Bella Villa (City)	Charter Communications (Charter)
179	Bellefontaine Neighbors (Town or Village)	Charter Communications (Charter)
180	Bellerive (City)	Charter Communications (Charter)
181	Bel-Nor (City)	Charter Communications (Charter)
182	Bel-Ridge (City)	Charter Communications (Charter)
183	Berkeley (City)	Charter Communications (Charter)
184	Beverly Hills (City)	Charter Communications (Charter)
185	Black Jack (City)	Charter Communications (Charter)
186	Breckenridge Hills (City)	Charter Communications (Charter)
187	Brentwood (City)	Charter Communications (Charter)
188	Bridgeton (City)	Charter Communications (Charter)
189	Byrnes Mill (City)	Charter Communications (Charter)
190	Calverton Park (City)	Charter Communications (Charter)
191	Cedar Hill Lakes (City)	Charter Communications (Charter)
192	Charlack (City)	Charter Communications (Charter)
193	Chesterfield (City)	Charter Communications (Charter)
194	Clarkson Valley (City)	Charter Communications (Charter)
195	Clayton (City)	Charter Communications (Charter)
196	Cool Valley (City)	Charter Communications (Charter)
197	Cottleville (City)	Charter Communications (Charter)
198	Country Club Hills (City)	Charter Communications (Charter)
199	Country Life Acres (City)	Charter Communications (Charter)
200	Crestwood (City)	Charter Communications (Charter)
201	Creve Coeur (City)	Charter Communications (Charter)
202	Crystal City (City)	Charter Communications (Charter)
203	Crystal Lake Park (City)	Charter Communications (Charter)
204	Dardenne Prairie (City)	Charter Communications (Charter)
205	De Soto (City)	Charter Communications (Charter)
206	Dellwood (City)	Charter Communications (Charter)
207	Des Peres (City)	Charter Communications (Charter)
208	Edmundson (City)	Charter Communications (Charter)
209	Ellisville (City)	Charter Communications (Charter)
210	Eureka (City)	Charter Communications (Charter)
211	Fenton (City)	Charter Communications (Charter)
212	Ferguson (City)	Charter Communications (Charter)
213	Festus (City)	Charter Communications (Charter)
214	Flint Hill (City)	Charter Communications (Charter)
215	Flordell Hills (City)	Charter Communications (Charter)
216	Florissant (City)	Charter Communications (Charter)
217	Fountain & Lakes (City)	Charter Communications (Charter)

Schedule 2

218	Franklin (County)	Charter Communications (Charter)
219	Frontenac (City)	Charter Communications (Charter)
220	Glen Echo Park (City)	Charter Communications (Charter)
221	Glendale (City)	Charter Communications (Charter)
222	Grantwood Village (Town or Village)	Charter Communications (Charter)
223	Green Park (City)	Charter Communications (Charter)
224	Greendale (City)	Charter Communications (Charter)
225	Hanley Hills (City)	Charter Communications (Charter)
226	Hazelwood (City)	Charter Communications (Charter)
227	Herculaneum (City)	Charter Communications (Charter)
228	Hillsboro (City)	Charter Communications (Charter)
229	Hillsdale (City)	Charter Communications (Charter)
230	Huntleigh (City)	Charter Communications (Charter)
231	Jefferson (County)	Charter Communications (Charter)
232	Jennings (City)	Charter Communications (Charter)
233	Kimmswick (City)	Charter Communications (Charter)
234	Kinloch (City)	Charter Communications (Charter)
235	Kirkwood (City)	Charter Communications (Charter)
236	Ladue (City)	Charter Communications (Charter)
237	Lake St. Louis (City)	Charter Communications (Charter)
238	Lakeshire (City)	Charter Communications (Charter)
239	Lincoln (County)	Charter Communications (Charter)
240	MacKenzie (City)	Charter Communications (Charter)
241	Manchester (City)	Charter Communications (Charter)
242	Maplewood (City)	Charter Communications (Charter)
243	Marlborough (City)	Charter Communications (Charter)
244	Maryland Heights (City)	Charter Communications (Charter)
245	Moline Acres (City)	Charter Communications (Charter)
246	Moscow Mills (City)	Charter Communications (Charter)
247	Normandy (City)	Charter Communications (Charter)
248	Northwoods (City)	Charter Communications (Charter)
249	Norwood Court (City)	Charter Communications (Charter)
250	O'Fallon (City)	Charter Communications (Charter)
251	Oakland (City)	Charter Communications (Charter)
252	Olivette (City)	Charter Communications (Charter)
253	Olympian Village (City)	Charter Communications (Charter)
254	Overland (City)	Charter Communications (Charter)
255	Pacific (City)	Charter Communications (Charter)
256	Pagedale (City)	Charter Communications (Charter)
257	Pasadena Hills (City)	Charter Communications (Charter)
258	Pasadena Park (City)	Charter Communications (Charter)
259	Pevely (City)	Charter Communications (Charter)
260	Pine Lawn (City)	Charter Communications (Charter)
261	Richmond Heights (City)	Charter Communications (Charter)
262	Riverview (City)	Charter Communications (Charter)
263	Rock Hill (City)	Charter Communications (Charter)
264	Shrewsbury (City)	Charter Communications (Charter)
265	St. Ann (City)	Charter Communications (Charter)

## Schedule 2

266	St. Charles (City)	Charter Communications (Charter)
267	St. Charles (County)	Charter Communications (Charter)
268	St. George (City)	Charter Communications (Charter)
269	St. John (City)	Charter Communications (Charter)
270	St. Louis (City)	Charter Communications (Charter)
271	St. Louis County (County)	Charter Communications (Charter)
272	St. Paul (City)	Charter Communications (Charter)
273	St. Peters (City)	Charter Communications (Charter)
274	Sunset Hills (City)	Charter Communications (Charter)
275	Sycamore Hills (City)	Charter Communications (Charter)
276	Town and Country (City)	Charter Communications (Charter)
277	Troy (City)	Charter Communications (Charter)
278	Truesdale (City)	Charter Communications (Charter)
279	Twin Oaks (City)	Charter Communications (Charter)
280	University City (City)	Charter Communications (Charter)
281	Uplands Park (City)	Charter Communications (Charter)
282	Valley Park (City)	Charter Communications (Charter)
283	Velda City (City)	Charter Communications (Charter)
284	Velda Village Hills (City)	Charter Communications (Charter)
285	Vinita Park (City)	Charter Communications (Charter)
286	Vinita Terrace (City)	Charter Communications (Charter)
287	Warren (County)	Charter Communications (Charter)
288	Warrenton (City)	Charter Communications (Charter)
289	Warson Woods (City)	Charter Communications (Charter)
290	Webster Groves (City)	Charter Communications (Charter)
291	Weldon Spring (City)	Charter Communications (Charter)
292	Weldon Spring Heights (City)	Charter Communications (Charter)
293	Wentzville (City)	Charter Communications (Charter)
294	Westwood (City)	Charter Communications (Charter)
295	Wilbur Park (City)	Charter Communications (Charter)
296	Wildwood (City)	Charter Communications (Charter)
297	Winchester (City)	Charter Communications (Charter)
298	Woodson Terrace (City)	Charter Communications (Charter)
299	Wright City (City)	Charter Communications (Charter)
300	Auxvasse (City)	Charter Communications (Falcon Cablevision)
301	Callaway (County)	Charter Communications (Falcon Cablevision)
302	Camden (County)	Charter Communications (Falcon Cablevision)
303	Camdenton (City)	Charter Communications (Falcon Cablevision)
304	Clinton (City)	Charter Communications (Falcon Cablevision)
305	El Dorado Springs (City)	Charter Communications (Falcon Cablevision)
306	Eldon (City)	Charter Communications (Falcon Cablevision)
307	Four Seasons (City)	Charter Communications (Falcon Cablevision)

**Schedule 2**

308	Fulton (City)	Charter Communications (Falcon Cablevision)
309	Harrisonville (City)	Charter Communications (Falcon Cablevision)
310	Henry (County)	Charter Communications (Falcon Cablevision)
311	Johnson (County)	Charter Communications (Falcon Cablevision)
312	Kingdom City (City)	Charter Communications (Falcon Cablevision)
313	Knob Noster (City)	Charter Communications (Falcon Cablevision)
314	Lake Ozark (City)	Charter Communications (Falcon Cablevision)
315	Lakeside (City)	Charter Communications (Falcon Cablevision)
316	Laurie (City)	Charter Communications (Falcon Cablevision)
317	Linn Creek (City)	Charter Communications (Falcon Cablevision)
318	Miller (County)	Charter Communications (Falcon Cablevision)
319	Morgan (County)	Charter Communications (Falcon Cablevision)
320	Nevada (City)	Charter Communications (Falcon Cablevision)
321	Osage Beach (City)	Charter Communications (Falcon Cablevision)
322	Pettis (County)	Charter Communications (Falcon Cablevision)
323	Sedalia (City)	Charter Communications (Falcon Cablevision)
324	Sunrise Beach (City)	Charter Communications (Falcon Cablevision)
325	Vernon (County)	Charter Communications (Falcon Cablevision)
326	Warrensburg (City)	Charter Communications (Falcon Cablevision)
327	Arcadia (City)	Charter Communications (Falcon Telecable)
328	Ashland (City)	Charter Communications (Falcon Telecable)
329	Benton (City)	Charter Communications (Falcon Telecable)
330	Bertrand (City)	Charter Communications (Falcon Telecable)
331	Bismarck (City)	Charter Communications (Falcon Telecable)
332	Bonne Terre (City)	Charter Communications (Falcon Telecable)
333	Boone (County)	Charter Communications (Falcon Telecable)
334	Bourbon (City)	Charter Communications (Falcon Telecable)

**Schedule 2**

335	Cape Girardeau (City)	Charter Communications (Falcon Telecable)
336	Cape Girardeau (County)	Charter Communications (Falcon Telecable)
337	Chaffee (City)	Charter Communications (Falcon Telecable)
338	Charleston (City)	Charter Communications (Falcon Telecable)
339	Cobalt (City)	Charter Communications (Falcon Telecable)
340	Columbia (City)	Charter Communications (Falcon Telecable)
341	Crawford (County)	Charter Communications (Falcon Telecable)
342	Cuba (City)	Charter Communications (Falcon Telecable)
343	Desloge (City)	Charter Communications (Falcon Telecable)
344	East Prairie (City)	Charter Communications (Falcon Telecable)
345	Farmington (City)	Charter Communications (Falcon Telecable)
346	Franklin (County)	Charter Communications (Falcon Telecable)
347	Fredericktown (City)	Charter Communications (Falcon Telecable)
348	Gordonville (City)	Charter Communications (Falcon Telecable)
349	Howardville (City)	Charter Communications (Falcon Telecable)
350	Howell (County)	Charter Communications (Falcon Telecable)
351	Iron (County)	Charter Communications (Falcon Telecable)
352	Iron Mountain Lake (City)	Charter Communications (Falcon Telecable)
353	Ironton (City)	Charter Communications (Falcon Telecable)
354	Jackson (City)	Charter Communications (Falcon Telecable)
355	Junction City (City)	Charter Communications (Falcon Telecable)
356	Kelso (City)	Charter Communications (Falcon Telecable)
357	Lambert (City)	Charter Communications (Falcon Telecable)
358	Leadington (City)	Charter Communications (Falcon Telecable)
359	Leadwood (City)	Charter Communications (Falcon Telecable)
360	Lilbourn (City)	Charter Communications (Falcon Telecable)
361	Marston (City)	Charter Communications (Falcon Telecable)

**Schedule 2**



362	Miner (City)	Charter Communications (Falcon Telecable)
363	Mississippi (County)	Charter Communications (Falcon Telecable)
364	Morehouse (City)	Charter Communications (Falcon Telecable)
365	New Madrid (City)	Charter Communications (Falcon Telecable)
366	New Madrid (County)	Charter Communications (Falcon Telecable)
367	North Lilbourn (City)	Charter Communications (Falcon Telecable)
368	Oak Grove Village (City)	Charter Communications (Falcon Telecable)
369	Oran (City)	Charter Communications (Falcon Telecable)
370	Park Hills (City)	Charter Communications (Falcon Telecable)
371	Parkway (City)	Charter Communications (Falcon Telecable)
372	Perry (County)	Charter Communications (Falcon Telecable)
373	Perryville (City)	Charter Communications (Falcon Telecable)
374	Phelps (County)	Charter Communications (Falcon Telecable)
375	Pilot Knob (City)	Charter Communications (Falcon Telecable)
376	Rocheport (City)	Charter Communications (Falcon Telecable)
377	Scott (County)	Charter Communications (Falcon Telecable)
378	Scott City (City)	Charter Communications (Falcon Telecable)
379	Sikeston (City)	Charter Communications (Falcon Telecable)
380	St. Clair (City)	Charter Communications (Falcon Telecable)
381	St. Francois (County)	Charter Communications (Falcon Telecable)
382	St. Genevieve (County)	Charter Communications (Falcon Telecable)
383	St. James (City)	Charter Communications (Falcon Telecable)
384	Ste. Genevieve (City)	Charter Communications (Falcon Telecable)
385	Steelville (City)	Charter Communications (Falcon Telecable)
386	Sullivan (City)	Charter Communications (Falcon Telecable)
387	Thayer (City)	Charter Communications (Falcon Telecable)
388	Union (City)	Charter Communications (Falcon Telecable)

**Schedule 2**

389	Washington (City)	Charter Communications (Falcon Telecable)
390	Washington (County)	Charter Communications (Falcon Telecable)
391	West Plains (City)	Charter Communications (Falcon Telecable)
392	Baldwin Park (City)	Comcast of Missouri, Inc.
393	Bates City (City)	Comcast of Missouri, Inc.
394	Blue Springs (City)	Comcast of Missouri, Inc.
395	Buckner (City)	Comcast of Missouri, Inc.
396	Cass (County)	Comcast of Missouri, Inc.
397	Grain Valley (City)	Comcast of Missouri, Inc.
398	Greenwood (City)	Comcast of Missouri, Inc.
399	Independence (City)	Comcast of Missouri, Inc.
400	Jackson (County)	Comcast of Missouri, Inc.
401	Kansas City (City)	Comcast of Missouri, Inc.
402	Lafayette (County)	Comcast of Missouri, Inc.
403	Lake Lotawana (City)	Comcast of Missouri, Inc.
404	Lake Tapawingo (City)	Comcast of Missouri, Inc.
405	Lake Winnebago (City)	Comcast of Missouri, Inc.
406	Lee's Summit (City)	Comcast of Missouri, Inc.
407	Oak Grove (City)	Comcast of Missouri, Inc.
408	Odessa (City)	Comcast of Missouri, Inc.
409	Peculiar (City)	Comcast of Missouri, Inc.
410	Pleasant Hill (City)	Comcast of Missouri, Inc.
411	Raymore (City)	Comcast of Missouri, Inc.
412	Raytown (City)	Comcast of Missouri, Inc.
413	Sibley (City)	Comcast of Missouri, Inc.
414	Sugar Creek (City)	Comcast of Missouri, Inc.
415	Clay (County)	FairPoint Communications (ExOp)
416	Kearney (City)	FairPoint Communications (ExOp)
417	Platte (County)	FairPoint Communications (ExOp)
418	Platte City (City)	FairPoint Communications (ExOp)
419	Bates (County)	FairPoint Communications (Fairpoint)
420	Cass (County)	FairPoint Communications (Fairpoint)
421	Cleveland (City)	FairPoint Communications (Fairpoint)
422	Creighton (City)	FairPoint Communications (Fairpoint)
423	Drexel (City)	FairPoint Communications (Fairpoint)
424	East Lynne (City)	FairPoint Communications (Fairpoint)
425	Garden City (City)	FairPoint Communications (Fairpoint)
426	Henry (County)	FairPoint Communications (Fairpoint)
427	Johnson (County)	FairPoint Communications (Fairpoint)
428	Peculiar (City)	FairPoint Communications (Fairpoint)
429	Berger (City)	Fidelity Cablevision
430	Community of Stanton (Town or Village)	Fidelity Cablevision
431	Drake	Fidelity Cablevision
432	Franklin (County)	Fidelity Cablevision
433	Gasconade (County)	Fidelity Cablevision

Schedule 2

434	Gerald (City)	Fidelity Cablevision
435	Japan	Fidelity Cablevision
436	Lyon township	Fidelity Cablevision
437	New Haven (City)	Fidelity Cablevision
438	Owensville (City)	Fidelity Cablevision
439	Phelps (County)	Fidelity Cablevision
440	Rosebud (City)	Fidelity Cablevision
441	Spring Bluff	Fidelity Cablevision
442	St. Cloud (City)	Fidelity Cablevision
443	Strain	Fidelity Cablevision
444	West Sullivan	Fidelity Cablevision
445	Caldwell (County)	Green Hills Communications, Inc.
446	Carroll (County)	Green Hills Communications, Inc.
447	Community of Avalon (Town or Village)	Green Hills Communications, Inc.
448	Community of Knoxville (Town or Village)	Green Hills Communications, Inc.
449	Community of Stet (Town or Village)	Green Hills Communications, Inc.
450	Daviess (County)	Green Hills Communications, Inc.
451	Dawn (City)	Green Hills Communications, Inc.
452	Linn (County)	Green Hills Communications, Inc.
453	Livingston (County)	Green Hills Communications, Inc.
454	Lock Springs (City)	Green Hills Communications, Inc.
455	Ludlow (City)	Green Hills Communications, Inc.
456	Mooreville (City)	Green Hills Communications, Inc.
457	Ray (County)	Green Hills Communications, Inc.
458	Diamond (City)	GTC Video, Inc.
459	Granby (City)	GTC Video, Inc.
460	Jasper (County)	GTC Video, Inc.
461	Newton (County)	GTC Video, Inc.
462	Newtonia (City)	GTC Video, Inc.
463	Stark City (City)	GTC Video, Inc.
464	McDonald (County)	Le-Ru Long Distance Company
465	Newton (County)	Le-Ru Long Distance Company
466	Airport Drive (City)	MCC Missouri, LLC
467	Alba (City)	MCC Missouri, LLC
468	Albany (City)	MCC Missouri, LLC
469	Anderson (City)	MCC Missouri, LLC
470	Appleton City (City)	MCC Missouri, LLC
471	Archie (City)	MCC Missouri, LLC
472	Ash Grove (City)	MCC Missouri, LLC
473	Ava (City)	MCC Missouri, LLC
474	Barry (County)	MCC Missouri, LLC
475	Barton (County)	MCC Missouri, LLC
476	Bates (County)	MCC Missouri, LLC
477	Battlefield (City)	MCC Missouri, LLC
478	Bethany (City)	MCC Missouri, LLC
479	Billings (City)	MCC Missouri, LLC
480	Boone (County)	MCC Missouri, LLC

Schedule 2

481	Brunswick (City)	MCC Missouri, LLC
482	Butler (City)	MCC Missouri, LLC
483	Cabool (City)	MCC Missouri, LLC
484	Callaway (County)	MCC Missouri, LLC
485	Camden (County)	MCC Missouri, LLC
486	Cameron (City)	MCC Missouri, LLC
487	Carl Junction (City)	MCC Missouri, LLC
488	Carroll (County)	MCC Missouri, LLC
489	Carrollton (City)	MCC Missouri, LLC
490	Caruthersville (City)	MCC Missouri, LLC
491	Cass (County)	MCC Missouri, LLC
492	Cassville (City)	MCC Missouri, LLC
493	Chariton (County)	MCC Missouri, LLC
494	Christian (County)	MCC Missouri, LLC
495	Clay (County)	MCC Missouri, LLC
496	Clinton (County)	MCC Missouri, LLC
497	Cole (County)	MCC Missouri, LLC
498	Columbia (City)	MCC Missouri, LLC
499	Crane (City)	MCC Missouri, LLC
500	Crystal Lakes (City)	MCC Missouri, LLC
501	Dade (County)	MCC Missouri, LLC
502	Daviess (County)	MCC Missouri, LLC
503	DeKalb (County)	MCC Missouri, LLC
504	Diamond (City)	MCC Missouri, LLC
505	Douglas (County)	MCC Missouri, LLC
506	Duenweg (City)	MCC Missouri, LLC
507	Duquesne (City)	MCC Missouri, LLC
508	Everton (City)	MCC Missouri, LLC
509	Excelsior Estates	MCC Missouri, LLC
510	Excelsior Springs (City)	MCC Missouri, LLC
511	Exeter (City)	MCC Missouri, LLC
512	Forsyth (City)	MCC Missouri, LLC
513	Gentry (County)	MCC Missouri, LLC
514	Golden (City)	MCC Missouri, LLC
515	Goodman (City)	MCC Missouri, LLC
516	Granby (City)	MCC Missouri, LLC
517	Greene (County)	MCC Missouri, LLC
518	Greenfield (City)	MCC Missouri, LLC
519	Harrison (County)	MCC Missouri, LLC
520	Hayti (City)	MCC Missouri, LLC
521	Hayti Heights (City)	MCC Missouri, LLC
522	Henrietta (City)	MCC Missouri, LLC
523	Hermann (City)	MCC Missouri, LLC
524	Hickory (County)	MCC Missouri, LLC
525	Holts Summit (City)	MCC Missouri, LLC
526	Homestead Village	MCC Missouri, LLC
527	Jasper (City)	MCC Missouri, LLC
528	Jasper (County)	MCC Missouri, LLC

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529	Jefferson City (City)	MCC Missouri, LLC
530	Kimberling City (City)	MCC Missouri, LLC
531	Lawrence (County)	MCC Missouri, LLC
532	Lawson (City)	MCC Missouri, LLC
533	Liberal (City)	MCC Missouri, LLC
534	Lockwood (City)	MCC Missouri, LLC
535	Lowry City (City)	MCC Missouri, LLC
536	Mansfield (City)	MCC Missouri, LLC
537	Marceline (City)	MCC Missouri, LLC
538	Marshfield (City)	MCC Missouri, LLC
539	McDonald (County)	MCC Missouri, LLC
540	Miller (City)	MCC Missouri, LLC
541	Miller (County)	MCC Missouri, LLC
542	Morgan (County)	MCC Missouri, LLC
543	Mount Vernon (City)	MCC Missouri, LLC
544	Neck City (City)	MCC Missouri, LLC
545	Newton (County)	MCC Missouri, LLC
546	Newtonia (City)	MCC Missouri, LLC
547	Norborne (City)	MCC Missouri, LLC
548	Oronogo (City)	MCC Missouri, LLC
549	Osceola (City)	MCC Missouri, LLC
550	Polk (County)	MCC Missouri, LLC
551	Purcell (City)	MCC Missouri, LLC
552	Purdy (City)	MCC Missouri, LLC
553	Ray (County)	MCC Missouri, LLC
554	Richmond (City)	MCC Missouri, LLC
555	Rogersville (City)	MCC Missouri, LLC
556	Salisbury (City)	MCC Missouri, LLC
557	Sarcoxi (City)	MCC Missouri, LLC
558	Seymour (City)	MCC Missouri, LLC
559	Springfield (City)	MCC Missouri, LLC
560	Stark City (City)	MCC Missouri, LLC
561	Stone (County)	MCC Missouri, LLC
562	Strafford (City)	MCC Missouri, LLC
563	Taney (County)	MCC Missouri, LLC
564	Texas (County)	MCC Missouri, LLC
565	Walnut Grove (City)	MCC Missouri, LLC
566	Webster (County)	MCC Missouri, LLC
567	Willard (City)	MCC Missouri, LLC
568	Wood Heights (City)	MCC Missouri, LLC
569	Wright (County)	MCC Missouri, LLC
570	Anderson (City)	McDonald County Multi-Media LLC
571	Jane (Town or Village)	McDonald County Multi-Media LLC
572	McDonald (County)	McDonald County Multi-Media LLC
573	Benton (County)	Mid-Missouri Telephone Company
574	Bunceton (City)	Mid-Missouri Telephone Company
575	Cooper (County)	Mid-Missouri Telephone Company
576	Henry (County)	Mid-Missouri Telephone Company

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577	Johnson (County)	Mid-Missouri Telephone Company
578	Miller (County)	Mid-Missouri Telephone Company
579	Moniteau (County)	Mid-Missouri Telephone Company
580	Morgan (County)	Mid-Missouri Telephone Company
581	Pettis (County)	Mid-Missouri Telephone Company
582	Pilot Grove (City)	Mid-Missouri Telephone Company
583	Saline (County)	Mid-Missouri Telephone Company
584	Adair (County)	Northeast Missouri Rural Telephone Company
585	Arbela (City)	Northeast Missouri Rural Telephone Company
586	Clark (County)	Northeast Missouri Rural Telephone Company
587	Granger (City)	Northeast Missouri Rural Telephone Company
588	Green Castle (City)	Northeast Missouri Rural Telephone Company
589	Green City (City)	Northeast Missouri Rural Telephone Company
590	Knox (County)	Northeast Missouri Rural Telephone Company
591	Linn (County)	Northeast Missouri Rural Telephone Company
592	Livonia (City)	Northeast Missouri Rural Telephone Company
593	Luray (City)	Northeast Missouri Rural Telephone Company
594	Macon (County)	Northeast Missouri Rural Telephone Company
595	Memphis (City)	Northeast Missouri Rural Telephone Company
596	Novinger (City)	Northeast Missouri Rural Telephone Company
597	Putnam (County)	Northeast Missouri Rural Telephone Company
598	Queen City (City)	Northeast Missouri Rural Telephone Company
599	Rutledge (City)	Northeast Missouri Rural Telephone Company
600	Schuyler (County)	Northeast Missouri Rural Telephone Company
601	Scotland (County)	Northeast Missouri Rural Telephone Company
602	Sullivan (County)	Northeast Missouri Rural Telephone Company
603	Unionville (City)	Northeast Missouri Rural Telephone Company
604	Agency (City)	NPG Cable, Inc.
605	Andrew (County)	NPG Cable, Inc.
606	Buchanan (County)	NPG Cable, Inc.
607	Country Club (City)	NPG Cable, Inc.
608	Easton (City)	NPG Cable, Inc.

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609	Savannah (City)	NPG Cable, Inc.
610	St. Joseph (City)	NPG Cable, Inc.
611	Union Star (City)	NPG Cable, Inc.
612	Butler (County)	Poplar Bluff City Utilities and Cable Department
613	Atchison (County)	Rock Port Telephone Company
614	Fairfax (City)	Rock Port Telephone Company
615	Rock Port (City)	Rock Port Telephone Company
616	Tarkio (City)	Rock Port Telephone Company
617	Watson (City)	Rock Port Telephone Company
618	Lanagan (City)	S-GO Video
619	McDonald (County)	S-GO Video
620	Newton (County)	S-GO Video
621	Racine (City)	S-GO Video
622	South West City (City)	S-GO Video
623	Tiff City (City)	S-GO Video
624	Barry (County)	Suddenlink Communications (Cebridge)
625	Barton (County)	Suddenlink Communications (Cebridge)
626	Bull Creek (City)	Suddenlink Communications (Cebridge)
627	Carthage (City)	Suddenlink Communications (Cebridge)
628	Jasper (County)	Suddenlink Communications (Cebridge)
629	Lamar Heights (City)	Suddenlink Communications (Cebridge)
630	Lawrence (County)	Suddenlink Communications (Cebridge)
631	Marionville (City)	Suddenlink Communications (Cebridge)
632	Monett (City)	Suddenlink Communications (Cebridge)
633	Pierce City (City)	Suddenlink Communications (Cebridge)
634	Stone (County)	Suddenlink Communications (Cebridge)
635	Branson West (City)	Suddenlink Communications (Friendship)
636	Cooper (County)	Suddenlink Communications (Friendship)
637	Glasgow (City)	Suddenlink Communications (Friendship)
638	Linn (County)	Suddenlink Communications (Friendship)
639	Neosho (City)	Suddenlink Communications (Friendship)
640	Nodaway (County)	Suddenlink Communications (Friendship)
641	Reed Springs (City)	Suddenlink Communications (Friendship)
642	Trenton (City)	Suddenlink Communications (Friendship)
643	Cass (County)	Time Warner Entertainment-Advance/Newhouse Partnership
644	Clay (County)	Time Warner Entertainment-Advance/Newhouse Partnership
645	Ferrelview (City)	Time Warner Entertainment-Advance/Newhouse Partnership
646	Jackson (County)	Time Warner Entertainment-Advance/Newhouse Partnership

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647	Kearney (City)	Time Warner Entertainment- Advance/Newhouse Partnership
648	Lake Lotawana (City)	Time Warner Entertainment- Advance/Newhouse Partnership
649	Lee's Summit (City)	Time Warner Entertainment- Advance/Newhouse Partnership
650	Loch Lloyd (Town or Village)	Time Warner Entertainment- Advance/Newhouse Partnership
651	Oakview (City)	Time Warner Entertainment- Advance/Newhouse Partnership
652	Parkville (City)	Time Warner Entertainment- Advance/Newhouse Partnership
653	Platte (County)	Time Warner Entertainment- Advance/Newhouse Partnership
654	Dunklin (County)	Windjammer Communications LLC
655	Livingston (County)	Windjammer Communications LLC
656	Marshall (City)	Windjammer Communications LLC